

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

First-Class Package Service (FCPS)
Service Standard Changes, 2021

Docket No. N2021-2

PRESIDING OFFICER'S INFORMATION REQUEST NO. 8
AND NOTICE OF FILING UNDER SEAL

(Issued July 29, 2021)

Pursuant to Order No. 5920¹ and 39 C.F.R. §§ 3020.117 and 3020.118, the Postal Service is requested to respond to the following questions to clarify the record on its request for an advisory opinion under 39 U.S.C. § 3661(c) regarding First-Class Package Service (FCPS) Service Standard Changes.² To facilitate inclusion of the requested material in the evidentiary record, the Postal Service shall have a witness attest to the accuracy of the answers. For each question, produce every document (including any calculations, analysis, assumptions, studies, or workpapers) used, relied upon, or referenced in preparing the response. Responses shall be provided as soon as they are available, but no later than August 5, 2021.

The following questions refer to witness Hagenstein's testimony (USPS-T-1):³

¹ Notice and Order on the Postal Service's Request for an Advisory Opinion on Changes in the Nature of Postal Services, June 21, 2021 (Order No. 5920).

² United States Postal Service Request for an Advisory Opinion on Changes in the Nature of Postal Services, June 17, 2021.

³ Direct Testimony of Stephen B. Hagenstein on Behalf of the United States Postal Service (USPS-T-1), June 17, 2021; *see also* Notice of Filing Replacement Direct Testimony of Stephen B. Hagenstein on Behalf of the United States Postal Service (USPS-T-1), June 21, 2021; Notice of the United States Postal Service of Revisions to Certain Pages of the Request for an Advisory Opinion, USPS-T-1, USPS-T-2, and USPS-T-3 -- Errata, July 2, 2021.

1. Please refer to Responses to Presiding Officer's Information Request No. 4, question 9.b.i.⁴ The Postal Service states that "[t]he service standard change alone will not make the Postal Service capable of achieving the [95 percent on time] target" for FY 2022. Please quantify how much the service standards would improve solely due to the proposed changes.
2. The Coronavirus Aid, Relief, and Economic Security Act (CARES Act) states that "during the COVID-19 emergency, the Postal Service—(1) shall prioritize delivery of postal products for medical purposes." Pub. L. No. 116-136 § 6001(c) (March 27, 2020).
 - a. Please explain how the Postal Service adhered to this provision during FY 2020 through the present with regard to FCPS containing items sent for medical purposes.
 - b. Please explain how the Postal Service plans to adhere to this provision after implementing the proposed standards (if the COVID-19 emergency continues at that time) with regard to FCPS containing items sent for medical purposes.

The following questions refer to witness Foti's testimony (USPS-T-3):⁵

3. Please refer to USPS-T-3, which states, "[w]e expect to maintain current FCPS-Retail volumes given these factors [competitive prices and increased reliability] and the convenience to retail customers of accessing our package products through our extensive retail network." USPS-T-3 at 8.
 - a. Please discuss how retail customer satisfaction will be impacted by the proposed service standard change.

⁴ Responses of the United States Postal Service to Questions 1-22 of Presiding Officer's Information Request No. 4, July 23, 2021.

⁵ Direct Testimony of Thomas J. Foti on Behalf of the United States Postal Service (USPS-T-3), June 17, 2021; Notice of the United States Postal Service of Revisions to Certain Pages of the Request for an Advisory Opinion, USPS-T-1, USPS-T-2, and USPS-T-3 -- Errata, July 2, 2021.

- b. Please provide all materials, such as a survey or customer communications, that the Postal Service relied upon to make this assertion.
- 4. Please see Attachment, filed under seal.
- 5. Please see Attachment, filed under seal.
- 6. Please see Attachment, filed under seal.

Ann C. Fisher
Presiding Officer